

Product Matrix: eG Enterprise

Converged Application & Infrastructure Monitoring



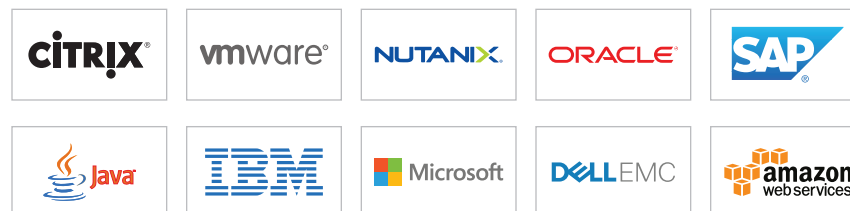
www.eginnovations.com

The eG Enterprise solution for converged application and IT infrastructure monitoring helps enterprises and service providers radically simplify and accelerate service delivery to boost user experience and ROI across virtual, cloud and physical IT environments.

ARCHITECTURE: HOW IT WORKS



PLATFORMS SUPPORTED OUT OF THE BOX



500+ applications (enterprise, web, cloud, VDI, etc.), 10+ virtual platforms, 10+ operating systems, 20+ storage devices, and any SNMP-enabled network device. Just add additional monitors to support any component type.

BUILT-IN MONITORING CAPABILITIES

- End-user experience monitoring with real user and synthetic monitoring
- Application code-level visibility with business transaction tracing
- Automatic dependency mapping and alert correlation for root cause diagnosis
- Self-learning auto-baselines for intelligent and effective alerting
- Purpose-built monitoring for every layer and every tier of the infrastructure
- Built-in analytics and in-depth performance diagnostics
- Capacity planning and infrastructure right-sizing

VALUE ADDED EXTENSIONS

- Universal Management Pack to extend Microsoft SCOM for non-Microsoft applications
- Integration with ticketing systems, (ServiceNow, JIRA, PagerDuty), collaboration tools (Slack, HipChat), orchestration tools (HP, BMC)
- Configuration change tracking for security and situational awareness
- Easily extend functionality to monitor custom applications and devices
- Failover redundancy support for high availability
- Manager of managers (MoM) support for enterprise-level scalability and consolidated monitoring

