

Nexthink Infinity

Create an Efficient Business Services Sector

Great Customer Outcomes through Efficient Work

Whether developing new strategies, operationalizing new approaches, or providing deep expertise, your customers expect the best of your top colleagues. With staunch competition, increasing specialization, distributed workforces, and tighter margins, IT faces pressure to enable a seamless, reliable, and cost-effective experience. Be the IT Hero, and deliver the ideal digital workplace with Nexthink.

Identify the Patterns and Fixes that Matter

With Nexthink, your IT team can see, diagnose, and fix issues on any endpoint anywhere with intuitive data visualizations, real-time alerting, powerful diagnostics, and automated remediation capabilities. Empower your teams with comprehensive digital workplace data gathered in a single source of truth.

The Infinity platform delivers endpoint telemetry and employee feedback so you can see technology from the employee perspective and deliver the ideal digital workplace, wherever your team is working.

Nexthink Customers See Real Benefits

- **Accenture:** Nexthink monitors more than 700k Accenture devices across the globe to facilitate collaboration, critical application performance, and resource use. Nexthink provided the information necessary to improve the lives of staff and best serve their customers.
- **Deloitte:** Maintaining workstation productivity helps attract and retain great talent. Weekend shutdown campaigns ensure patch compliance and sustainability.

Benefits for Key Staff

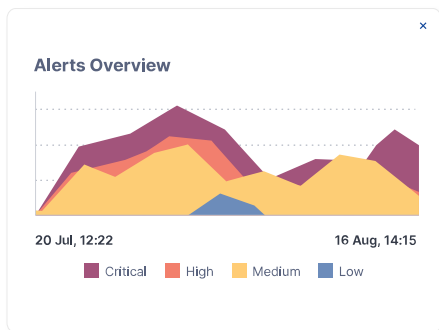
- Support customers efficiently wherever and however they work
- Ensure consistent performance of critical applications including collaboration
- Ideal experience for onboarding and continued learning

Benefits for Organization Staff

- Easy issue reporting and self-service resolution for common issues
- Improve collaboration and remote work experiences

Benefits for IT

- Optimized spend: hardware refresh and software reclamation based on need
- Automated issue identification and resolution, reduced tickets and MTTR
- Proactively improve technology service and IT reputation



Real-time Alerting

See issues the moment they occur on any device, so staff don't need to open tickets.

Binary version
"1.2.0.8864" is the Binary version with the highest crash ratio (91%)

Version	Crashes	Crash ratio
1.2.0.8864	201	91%
1.2.0.4664	12	14%
1.2.0.7161	4	<1%
1.2.0.19260	1	<1%

Diagnostics & Analytics

Immediately identify the root cause of an issue and find all affected devices across the organization.

Remote action

Name	Supported Platforms
Set Power Plan	Windows
Update Teams	Windows
Get Battery Status	Mac OS, Windows
Update VPN	Windows

Execute on 33 devices

Automation & Remediation

Easily execute changes on any number of devices in seconds, resolve issues at scale, and measure the improvement.

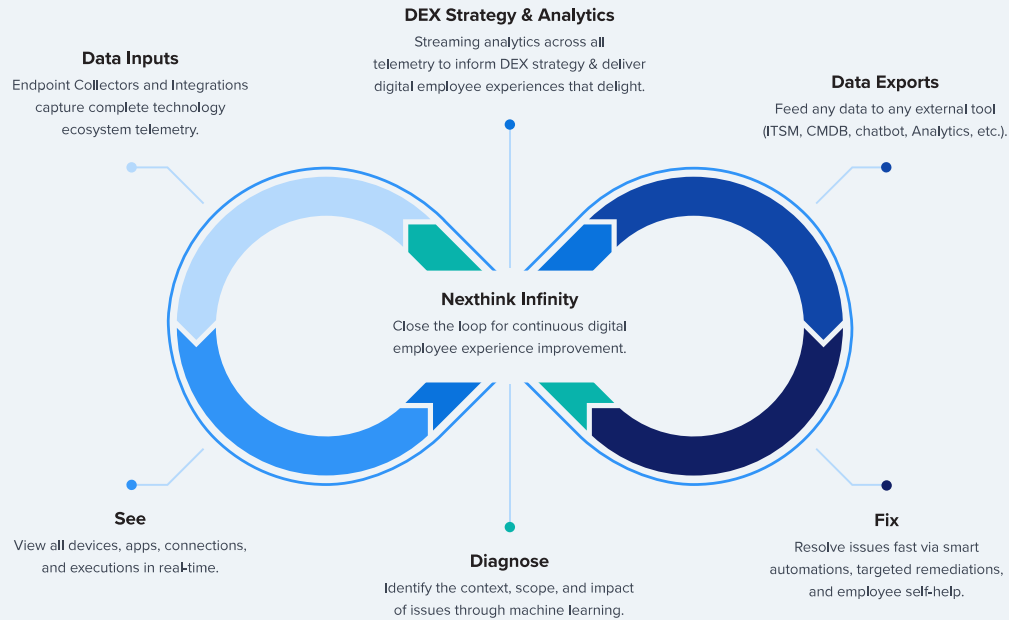
“You can't use tickets to manage your workforce because people are tolerant of the way things are.”

Jason Bentz, Design Experience Senior Manager

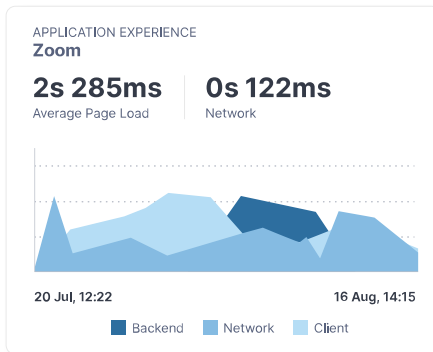
Accenture

How Nexthink Infinity Works

Infinity is a holistic platform built to iterate and continuously improve experience in the digital workplace.

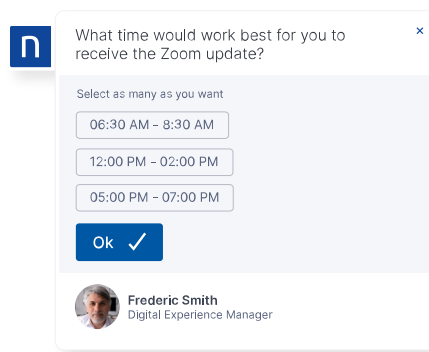


Extend Nexthink Infinity Platform to Address Hybrid Work Challenges



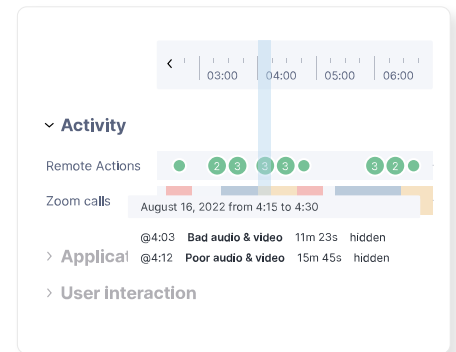
Nexthink Application Experience

Gain visibility into how all applications are adopted and experienced by employees, boosting performance and optimizing costs.



Nexthink Employee Engagement

Unlock employee engagement with targeted, attention-grabbing two-way communications.



Nexthink Collaboration Experience

Ensure dispersed team productivity via deep visibility into employee experience using the collaboration tools they rely upon.

Learn More

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level – freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at nexthink.com

