

ManageEngine ServiceDesk Plus

Available both
↓ | on-premises
☁ | cloud



Make ITSM wholesome

Just like over 100,000+ service desks worldwide.



Enterprise
service desk



Intelligent
automations



Visual process
workflows



360°
IT integrations



Last-mile
customizations



GDPR-ready

We've been supercharging customers' service desk experiences worldwide for over a decade

XEROX

DELL

SIEMENS

Lufthansa

vodafone

intel

Out-of-the-box capabilities for all your ITSM needs



We have been using ServiceDesk Plus for seven years now. We use it to manage reports, incidents, and assets. We are also using it to generate reports and track performance. It is really robust and very comprehensive.

Alven De Guzman
Head of IT, Dredging Company

- ✓ Incident management
- ✓ Problem management
- ✓ Asset management
- ✓ CMBD
- ✓ Change management
- ✓ Project management
- ✓ Visual change workflow builder
- ✓ Request life cycle
- ✓ Self-service portal
- ✓ Service catalog
- ✓ Knowledge base
- ✓ Service level agreements
- ✓ Purchase & contracts management
- ✓ Live dashboards
- ✓ 150+ canned reports
- ✓ Advanced analytics
- ✓ Multi-department service desk
- ✓ Customizable dynamic templates
- ✓ Multi-site support



ManageEngine
ServiceDesk Plus

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