

CASE STUDY: US Federal Agency - OneSite Health + OneSite



When manual efforts found countless issues on 215,00+ endpoints, this government agency turned to Adaptiva's OneSite Health to build custom health checks and OneSite Anywhere to automate the deployment of patches to remediate all issues, meeting security uptime compliance without impacting business traffic.

CHALLENGES

- Managing 215,000 endpoints led to configuration challenges
- Poor WAN connections and low bandwidth sites
- Low software delivery success rates
- Not meeting Security Uptime compliance KPI
- Manual health checks
- Remediation methods found vulnerabilities
- 80% endpoints patched in 28 days

RESULTS

- Custom built health checks for SCCM, Windows Update and WMI
- Ability to push upgrades and prioritize business traffic without oversaturating WAN
- Custom workflow for security and anti-virus patches and auto-remediation of endpoints
- Parsing logs for specific errors, and auto run pre-set workflow
- Check disk space availability and delete unnecessary files for optimal performance
- Custom upgrade readiness looking for files, validating hash, upgrading

IMPACT

14,000

Boundaries removed

700

DPs removed

90%

endpoints patched in less than 4 days

\$8M

saved over 5 years



With Adaptiva's OneSite Health we created custom health checks on our network of more than 215,000 endpoints that normally took a team to manually accomplish. OneSite **Anywhere** allowed us to speed up patch deployment, which took a team over a month to less than a week. Now issues are automatically resolved, even in low bandwidth areas that previously were slow to manually deploy. The savings of money and hours changed our focus to ensure security protocol is achieved.

~ Manager, Endpoint Infrastructure